



# QUALITY POLICY

Columbia Metals is fully committed to quality and aims to ensure long-term customer satisfaction and loyalty by focusing on customer needs and expectations and delivering first class customer service.

We will provide the necessary leadership, resources and training to enable our employees to perform their tasks effectively and work together with all stakeholders to achieve mutually beneficial quality objectives.

We will enhance customer satisfaction by striving for continuous improvement in our quality management system and business processes and by developing partnerships with our suppliers that demand the same commitment to excellence from them that we demand from ourselves.

Our quality management system will, as a minimum, meet the requirements of the ISO9001:2015 standard and be subject to continual review and improvement.

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David Stephenson  
Managing Director

COLUMBIA METALS LTD  
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