



## QUALITY POLICY

Columbia Metals is fully committed to quality and aims to ensure long term customer satisfaction and loyalty by focusing on customer needs and requirements and delivering first class customer service.

We will provide the necessary leadership, resources and training to enable our employees to perform their tasks effectively. We will work together with all stakeholders to achieve mutually beneficial quality objectives and to meet all applicable requirements.

We will achieve customer satisfaction by striving for continual improvement in our quality management system and business systems through the application and review of appropriate objectives. We will develop partnerships with our suppliers that demand the same commitment to excellence from them that we demand from ourselves.

A handwritten signature in black ink, appearing to read 'David Stephenson', is positioned above a horizontal dotted line.

David Stephenson

Managing Director

6<sup>th</sup> September 2018